# Induction Pro

2-plate Invisible Induction Cooker

# USER MANUAL



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Dear Induction|Pro Customer,
congratulations on purchasing your brand new
INDUCTION|PRO 2-PLATE INDUCTION COOKER!
This appliance was developed to meet the highest standards of quality, performance and design.

We have no doubt you'll have many wonderful hours of SMART INVISIBLE COOKING!



#### THE INDUCTION APPLIANCE

#### How the Induction Cooker Works

The main component of any induction stove is an electromagnet which is fitted underneath the cooking surface - in this case your countertop. An oscillating current is applied to the electromagnet, which produces an oscillating magnetic field. This magnetic field creates heat in the cooking vessel above it by inducing a current within the magnetically conductive pot or pan.

## Benefits of using Induction Cooking

This flameless cooking method has a lot of advantages over gas and normal electric stoves.

- This appliance does not have a heated plate.
- Instant heat is generated, making it a faster option.
- Imporved efficiency and greater heat consistency.
- · A greater degree of precise control than gas or electric stoves

#### Getting the most out of your appliance

We suggest that you carefully read through this user manual in order to familiarize yourself with all the functions of this appliance.

Please pay special attentention to the Cleaning and Maintenance section in order to ensure the longevity and optimal performance of your Induction|Pro.

#### SAFETY INFORMATION

#### General

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are supervised or have been given instruction concerning use of the appliance by a person responsible for their safety.
- This item was manufactured for domestic use, and should not be used in an industrial kitchen.
- Children should be supervised to ensure that they do not play with the appliance.
- · Never leave the appliance unattended while it is operating.
- Do not place metal objects, mobile phones or devices on the appliance.
- · Do not expose the unit to exessive water.
- Do not touch the cooking surface during or after cooking becasue the surface can become hot. The Induction|Pro itself does not generate heat but the transfer heat from the pot may heat up the cooking surface.
- Do not cut any cords or cables.
- If the cord becomes damaged, it must be replaced by the manufacturer or a service agent or a similarly qualified person in order to avoid a hazard.

### Breakage

- Do not try to repair this appliance by yourself as it could result in injury or other hazards.
- If your surface cracks, do not touch the induction unit.

#### TECHNICAL SPECIFICATIONS

Size 520 x 290 x 100mm

Weight 6.8kg

Finish Black carbon steel frame

Black crystal glass control panel

Programs 9 settings

Front Plate - P1 - P9 (800W - 1200W) Back Plate - P1 - P9 (1000W - 1800W)

Zones Cooking Zones

Front: 180mmØ Back 200mmØ

Technical Pan Presence Detection

Automatic switch off when over heating

Automatic stand-by when cookware removed

Built-in voltage regulator

Electrical Rating 3000W

Current 13.5A

Voltage 220 - 240V

Frequency 60Hz

Operating Frequency 20 - 26 KHz

Assignment Model SM-DIC30

SKU SCD003

### INSTALLATION

Please visit our website for the installation video: www.proquartz.co.za/induction-pro

# COOKWARE

- The Induction|Pro will only work with ferromagnetic cookware.
- Cast-iron cookware and stainless-steel cookware with a ferromagnetic inlay at the bottom will also work.
- Please check your pots for the induction-friendly icon



No refunds will be made should your cookware not work.

### OPERATING INSTRUCTIONS

#### General Use

- Before use, ensure the unit is connected to a viable electrical source.
- A flashing light will appear above the ON/OFF button and the LCD display will start flashing.



- Place the induction-friendly cookware on the stove
- Touch the ON/OFF button once. The lights will stop flashing, indicating the unit is in stand-by mode.



• Select the cooking zone you would like to use by touching the relevant button.



 After selecting the relevant cooking zone, use the INCREASE/DECREASE buttons to adjust the heat setting



- To switch between cooking zones, touch the relevant button, and proceed to adjust the heat setting. While adjustable, the LCD display of the relevant cooking zone will flash.
- The timer can be used to set your cooking time.



- Select the relevant cooking zone, and touch the timer button. Increase the time
  by touching the UP/DOWN buttons. Time can be set in intervals of 1 min, up
  to 99 minutes. The stove will automatically set after 3 seconds of selection. The
  countdown will flash every 5 seconds. To clear the timer, select the relevant cooking
  zone, and touch the timer button again.
- Use the lock function to ensure no settings are accidentally adjusted by curious fingers.



Touch and hold the lock button until it makes a beep sound. All buttons should now
be locked, and will not respond to touch. To unlock, press button again until beep,
and either switch off, or select the relevant cooking zone to make adjustments.

#### **VERY IMPORTANT**

- While the cooking zones might be switched off by double tapping the relevant cooking zone button, this does not switch the unit off, the unit only enters stand-by mode.
- Ensure the unit is off by touching the ON/OFF button, after which the LCD display and power light will start flashing to indicate that the unit is now off.

## **Cooking Tips**

Hot Plate
Slow Simmer
Medium Simmer
General Cooking
Very High Heat
Boiling a Kettle
P1
P2
P3
P4 - P5
P7 - P9
P9

### CLEANING & MAINTENANCE

# **General Cleaning**

- Clean surface by using a damp cloth and a non-abrasive soap solution.
- Warranty will be voided if these cleaning instructions is not adhered to.

# TROUBLESHOOTING

# **Error Codes**

Code	Problem
EO	No cookware / Incorrect cookware. Ensure your cookware is compatible with induction appliances. If problem persists, contact your nearest Service Centre.
Ε1	Supply Voltage is too high.  Switch off power at the plug point to cease electrical connection.  Use a different plug point when trying to use the unit for a second time.  If problem persists, contact your nearest Service Centre.
E2	Supply Voltage is too low. Switch off power at the plug point to cease electrical connection. Use a different plug point when trying to use the unit for a second time. If problem persists, contact your nearest Service Centre.
E3	Overheating- cooking vessel might have boiled dry. Switch appliance off, and allow to cool down, add moisture to cooking vessel, and continue cooking. If problem persists, contact your nearest Service Centre.
E4	Thermostat is damaged.  Contact your nearest Service Centre.
E5	Overheating- general appliance overheating. Switch appliance off, and allow to cool down. If problem persists, contact your nearest Service Centre.
E6	Radiator is damaged.  Contact your nearest Service Centre.
E7	Overheating- general appliance overheating. The temperature of the cookware has exceeded 270°C. Switch appliance off, and allow to cool down. If problem persists, contact your nearest Service Centre.

#### WARRANTY

Induction|Pro offers a 24-month limited warranty on all appliances. Limitations include coverage of only working parts, which excludes base covers. \*Additional limitations may apply to products categorized as domestic.

#### **Exchange Policy**

Any induction appliances proven to be faulty, not working, or damaged with-in seven (7) work days from purchase will be exchanged for new appliances for the same make and model. No original invoice- no exchange.

#### **Warranty Policy**

**Domestic Induction Appliances** 

In addition to the walk-in 7-day exchange option on all induction appliances, Induction|Pro will guarantee all working components of the induction appliance for a period of twenty four (24) months.

This excludess the replacement of:

- The base Cover
- any part damaged by negligence and/or misuse

#### Important Note

Should any indication of industrial use be found when repairs are being made, the warranty period will default to 3 months.

Any appliances submitted for repairs, found to have been neglected in terms of cleaning & maintenance WILL NOT be considered for repairs or replacement under warranty.

#### Contact Details

Induction|Pro is a registered trademark and is manufactured, branded and packaged for

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